

I have no sound (voice over)



If the "**SOUND ON**" image is displayed in the top right of the window then you should hear sound on the module.



Clicking on the "SOUND ON" button will **mute** the sound, represented by a "**SOUND OFF**" button'

If you cannot hear sound and the "SOUND ON" image is displayed then you may not have flash player installed.

If no sounds plays even when the "SOUND ON" icon is show there maybe be a problem with your flash player. To check your flash player, follow these instructions...

First: Check your flash player

1. Check if your flash player is working by going to <http://elmolearning.com.au/flash/>
2. If your flash player is not working go to <http://www.adobe.com/products/flashplayer/>

Click the download now button  or  and follow the instructions on the Adobe website to install flash.

3. If you are running Windows Vista and flash player still does not work or you are still getting the error message, you may need to follow these additional steps:
 1. Open **Computer**.
 2. Navigate to **C:\Windows\System32\Macromed\Flash**
or
C:\Windows\SysWOW64\Macromed\Flash if u are running 64bit windows
 3. Right-click **FlashUtil9b**.
 4. Select **Run as Administrator**.
 5. Follow the installation steps from there.